



## IT Customer Service Representative

Rastar is an innovative marketing firm with a renowned team of designers, programmers, and interaction specialists, all with a dedication to beautiful, highly-functional design and one-to-one dialogue techniques that push the boundaries of possibility, helping our customers build stronger and more profitable relationships with prospects, customers and employees. We have an outstanding client list including Honda, Lexus, Acura, HP, WalMart and BigO Tires. We are growing quickly and want an applicant who is interested in contributing their skills, passion and talents to make a difference for our clients.

We are currently seeking an **IT Customer Service Representative** with demonstrated technical skills and outstanding customer service skills to provide technical support to customers. This position will be responsible for providing first responder IT phone support to external and internal customers. If you love computers, helping people and talking on the phone this might just be your dream job!

**Qualified applicants will demonstrate experience and a track record of results in the following areas:**

- Strong phone skills.
- Ability to operate the following programs: MS Word, MS Excel and Internet Explorer.
- Exceptional customer service skills.
- The ability to read, comprehend and implement moderately complex technical instructions.
- The ability to learn new technologies quickly.
- The ability to collaborate, negotiate and compromise effectively in a fast paced environment.
- Ability to identify problems and recommend solutions.
- Ability to communicate orally and in writing.
- Ability to set priorities, meet deadlines and multi-task with minimal supervision.
- Ability to be detail oriented.
- Ability to work overtime as needed.

**WE OFFER** immense opportunities for career growth and a competitive salary and benefits package that includes:

- Medical/dental/life
- 401(k) with company match
- Paid time off
- A business casual environment

If you are interested in this amazing opportunity, e-mail your resume to [tdye@rastar.com](mailto:tdye@rastar.com) today!

**Rastar is an Equal Opportunity Employer EOE/ADA**